



## Bi-Annual Residential Maintenance Agreement

This HVAC Maintenance Agreement ("Agreement") is entered into between **Sub-Zero HVAC, LLC** ("Company") and the undersigned customer ("Customer") for biannual preventive maintenance services. This agreement helps ensure your HVAC system operates efficiently year-round and reduces the risk of unexpected breakdowns.

### Service Schedule

- Spring Visit – Cooling system inspection and tune-up
- Fall Visit – Heating system inspection and tune-up

### Included Services

- Inspect and clean condenser coils
- Check refrigerant levels and pressures
- Inspect electrical connections and components
- Lubricate moving parts (where applicable)
- Check thermostat operation
- Inspect air filters (replacement if provided by Customer)
- Check and clear condensate drain line if necessary
- Inspect overall system performance and safety

### Pricing

- Annual Plan (Paid Upfront): \$200 – covers both seasonal visits
- Per Visit Option: \$100 per visit, due at time of service

### Terms & Conditions

- Agreement covers preventive maintenance labor only. Repairs and replacement parts are not included.
- Customer approval is required prior to any additional repairs or services.
- Agreement applies to one residential HVAC system only.
- Agreement is non-transferable and renews annually unless canceled in writing.
- Company does not guarantee against future equipment failure or malfunction.

### Customer Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

System Type/Model: \_\_\_\_\_

### Authorization

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Company Representative: \_\_\_\_\_ Date: \_\_\_\_\_

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